

Privacy Notice - Health Care Entitlements and Benefits

Purpose of Collection

This privacy notice statement is to inform you that your use of your Medavie Blue Cross Health Care Identification Card authorizes Medavie Blue Cross, the Department, their agents, service providers and external health professionals, to collect and use relevant information about you, and disclose it to each other for the purpose of administering your eligible benefits and services, including claims processing, authorization of benefits and auditing.

Participating Departments

Participating Departments subject to the *Privacy Act* collect personal information to fulfill their respective mandates. The legislative and regulatory authorities to collect your personal information are contained in:

National Defence Act and the Queen's Regulations and Orders for the Canadian Forces, Chapter 34 - Medical Service and Chapter 35 - Dental Services

Plan Administrator

Medavie Blue Cross, as the Plan Administrator, is subject to the *Personal Information Protection and Electronic Documents Act (PIPEDA)* and to applicable provincial/territorial legislation in the jurisdictions where it does business on behalf of the participating Departments.

Protection from unauthorized disclosure

Your personal information is protected from unauthorized disclosure by the *Privacy Act*. It may be used or disclosed for a use consistent with the purpose for which it was obtained or compiled. These disclosures are noted in the relevant personal information banks (PIBs) as consistent uses.

Right of access

Under the *Privacy Act*, you have the right to request access to your personal information held by the CAF and Medavie Blue Cross, and to request corrections should you believe the information contains errors or omissions.

Additional information about how the CAF handles personal information can be found in the National Defence section of the Info Source Publications (<http://www.forces.gc.ca/en/transparency-access-info-privacy/info-source-functions-programs-activities.page>) described in the DND PIBs under PPE 810 Medical Records, DND PPE 811 Dental Records and DND PPE 812 Psychosocial Services. If you are concerned with CAF's handling of your personal information, you have the right to complain to the Privacy Commissioner of Canada at 30 Victoria Street, Gatineau, Quebec, K1A 1H3.